

Island RV Rentals: COVID-19 Operating Policy and Procedure

It is our primary concern to offer safe and enjoyable RV rentals for our customers, while maintaining a safe work environment for our owners and employees. The following guidelines are an extension of our previous practice:

Cleaning Procedure: We have secured a supply of 'Anasphere Plus', which is a cleaning agent rated to kill the COVID-19 virus along with bacteria, fungus and other viruses. It will be applied to all surfaces in a sprayer; surfaces include: Counters, floors, ceilings, cupboards, handles, walls, sinks, toilets, tubs, showers, couches and beds. The Product will be applied after the trailer is cleaned, and it will sit for 10 minutes. After 10 minutes, the counters will be wiped with a wet cloth, to remove any disinfectant from food prep surfaces.

When applying the 'Anasphere Plus' via a sprayer, the staff member will wear a half respirator and goggles.

When Cleaning a trailer, the staff member will wear coveralls that will be doffed and safely stored in a bin prior to getting into personal or company vehicle. Wash or sanitize hands prior to entering trailer and immediately after exiting trailer.

Laundry and Linen: We aim to significantly reduce our laundry rentals. We will be moving to disposable dish clothes. In the special case where Laundry is rented, we will leave black garbage bags for the customers to put the laundry in at the end of their stay. The Laundry will remain in the garbage bags for 3 days prior to being washed. Any Pillows rented will have plastic coverings on them, and they will be cleaned with our disinfectant product.

We will need to tag the RVs when they are left in storage. The tag will be visible on the door. The green tag will indicate that the RV has been sanitized and is good to go. The red tag will indicate that the Trailer needs to be cleaned and disinfected.

Delivering a Trailer: When delivering a trailer, we will wear a cloth mask to prevent self-contamination of the trailer. The mask is to not to protect the employee, but to protect their mouth and nose droplets from landing on any RV surfaces. Wash hands prior to entering RV and immediately after exiting RV.

When picking up a trailer at the end of a trip, we will wait until all parties have vacated the RV prior to entering the trailer.

Orientations: Our Employees will not offer any face to face orientations. We will explain operation from one of 2 methods: Outside the trailer at a considerable distance (10 feet for safe measure) or Over the phone. For trouble shooting issues, we will try to use internet video links to where applicable.

Dishes:

In an effort to reduce the amount of cleaning our staff is exposed to, and to offer choice and autonomy to our renters we will be offering 2 different options for dishes. The trailers will be stocked with pots, pans coffee mugs, and cookware automatically, but all dishes: Plates, bowls, cutlery, and cups will be removed.

Option 1: Rent a set of dishes cleaned by Island RV and stored for at least 3 days in an enclosed Tupperware bin. it is our understanding COVID-19 can live on plastic and stainless steel the longest (up to 72 hours). The renter will receive the bin of dishes and will be responsible for repacking the cleaned supplies back in the bin at the end of the trip. \$25

Option 2: We don't supply any plates, cups or cutlery and the renter sources their own supply. No charge.